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From: [REDACTED] >

Sent: Wednesday, June 26, 2024 12:32 PM

To: CouncilAlias <[Council@courtenay.ca](mailto:Council@courtenay.ca)>

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Subject: Draft 2023 Annual Report and complete lack of Bylaw statistics

Council:

I was perusing the Draft 2023 Annual Report after Councillor Morin posted about it, and noticed one glaring hole in the report: metrics around bylaw enforcement.

Most of the report is replete with statistics, revenues and expenditures, but there is zero mention of anything to do with our city's expensive bylaw enforcement.

1. How many complaints were received?
2. How many were investigated?
3. How many fines were issued and what revenues were received based on that?
4. What was the cost of bylaw enforcement?
5. What were the most common complaints?
6. How many offenders are serial repeat offenders?

We hear a lot about the costs of our criminal justice system - including complaints from politicians across the political spectrum - about 'catch and release policing.' Yet we hear nothing about our even more broken bylaw enforcement system, which doesn't even 'catch and release' - it just warns and warns, over and over, ad infinitum.

More transparency on the costs and "efficiency" of our bylaw enforcement system is definitely needed. (And to be clear, my criticism is not of front line bylaw enforcement officers. It's of policy, and that's you guys.)

Thanks. If this can be included in the recorded, that would be great.

[REDACTED]