

Bylaw Services Activities and Performance Update



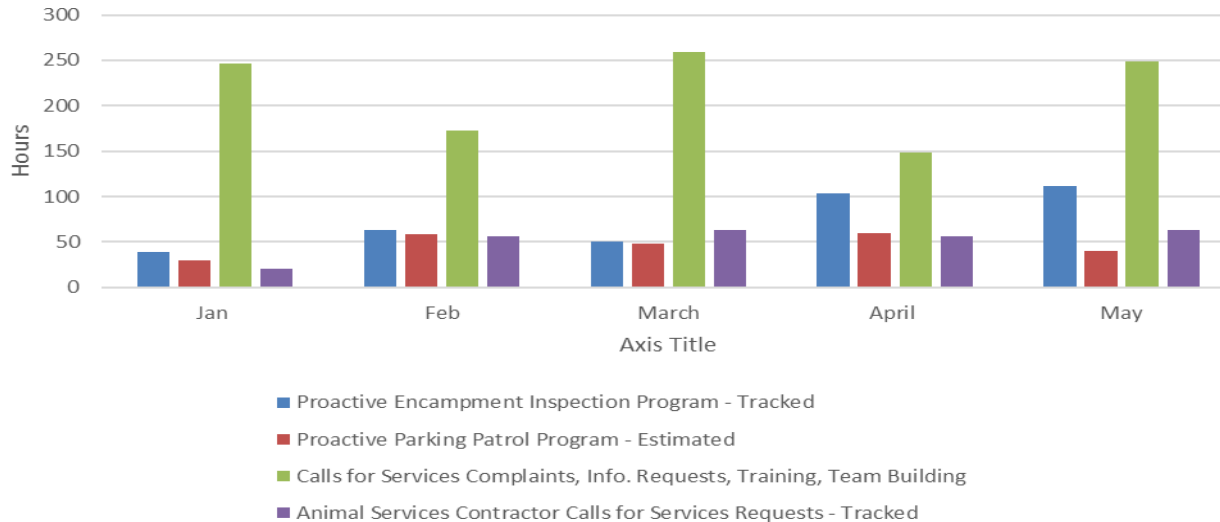
Background

- Intent of report is to update Council on Bylaw Services Activities
- Bylaw Service will report activities/performance bi-annually with 2023 as the base year
- report includes operational highlights - levels of service, routine encampment inspections, parking patrols, and “calls for service” inspections
- report also presents systems development accomplishments and activities according to 12 critical success factors

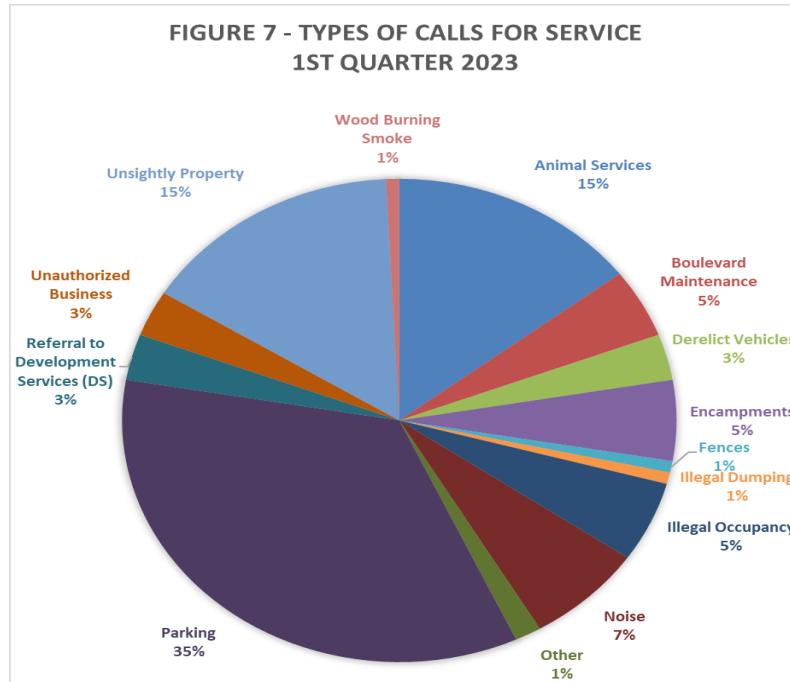


Levels of Service

Figure 2 - Bylaw Services Levels of Service Hours Allocation Monthly (January 2023 to May 2023)



Types of Calls for Service



Major Projects Underway

- **Parks Control Bylaw Modernization**
- **Bylaw Policy Review**
- **Compliance Strategy**
- **Good Neighbour Guide**

