

SAMPLE "GOOD NEIGHBOR POLICY AGREEMENT" SUBMITTED AS PART OF THE "925 BRAIDWOOD NEIGHBOURS" DELEGATION.

GOOD NEIGHBOR POLICY AGREEMENT

Between the 925 Braidwood Neighbours , Courtenay city council and BC HOUSING and non profit which operates the supportive housing at 925 Braidwood Road.

Community of Courtenay - which consists of residents, businesses and other community members who live, work, or visit the area.

Partnership- intentional, regular and ongoing communication between the 925 Braidwood Road neighbour community, City of Courtenay , BC Housing and non profit unknown at this time.

*Common Goals--All parties in this agreement share common goals, which include:

Maintaining a peaceful, safe, and clean neighbourhood and community.
Sharing and honest communication in addressing neighbour concerns and problems immediately.

Substantiating the overall surroundings and economic environment of the immediate neighbourhood. In order to accomplish these goals, all parties are united in support of the commitments described below.

Safety and Security-are essential for residents to live peacefully, free from harm, and for neighbourhoods to remain desirable and attractive. In order to promote safety and security for all residents of the immediate neighbourhood and community Ensure that a contact of the non profit is available twenty-four (24) hours a day, seven (7) days a week to address community issues as they occur. This will provide connectivity between immediate neighbourhood and community members and staff. All calls and resolutions will be documented by the staff as well as the Braidwood neighbourhood committee representatives

Promptly investigate all concerns regarding client behaviour expressed by neighbours or community members.
Establish a block watch program in conjunction with the neighbours.

Property -Expectations of the non profit to keep its premises in good condition, free from trash and debris. A secure facility is crucial for the safety and comfort of both the shelter residents and the surrounding community.

Expectations of Non profit organization and staff to actively engage the following from the residents.

Reminding residents to not engage in illegal behaviours in the immediate neighbourhood or community.

Enforcing Residents to not engage in loitering, alcohol or drug use and aggressive pan handling or camping in the immediate neighbourhood or community.

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Enforcing residents to not illegally park vehicles of any type, including bicycles, in the immediate neighbourhood or community.

Communication - We strongly insist on regular monthly meetings between the shelter representatives . Our organization and other community members . Prompt responses to concerns and proper documentation of complaints and resolutions are essential for maintaining trust and transparency.

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Meet regularly with Community Collaboration Partners to review reports, issues and policies.

Document all complaints and concerns, including responses to problems and outcomes to responses, and provide a summary report to the neighbours, in aggregate data; and

Notify the neighbours of major changes proposed to the program or facility, and seek advice with regard to implementation.

925 Braidwood Neighbours Committee

